

CAR RENTAL INFORMATION IN BRIEF

Rental Cost	N\$ 1445 per day including full insurance
Collection/Return of Vehicle	At the Gondwana Collection premises - 42 Nelson Mandela Ave, Klein Windhoek, Windhoek
Vehicle	Renault Duster, 4x4 capable
Emergency Services	In the event that the authorized drivers sustain serious injuries, emergency services are available. The Gondwana Travel Centre will make arrangements for services to be sent to the vehicle's location. However we cannot be held liable for delays in emergency services' arrival.

All rates are quoted in Namibian Dollars. Please note that Gondwana Card rates are not applicable to this rental product. Smoking in the vehicles is strictly prohibited.

Cancellation

Cancellations are to be received in writing. Upon receipt of the written notification, the Gondwana Travel Centre will confirm receipt thereof and this date will determine the following charges.

- More than 28 days before arrival: 10%
- 22 to 28 days before arrival: 20%
- 15 to 21 days before arrival: 30%
- 8 to 14 days before arrival: 50%
- 4 to 7 days before arrival: 75%
- 1 to 3 days before arrival/ no show: 90%

The Gondwana Travel Centre strongly recommends that all renters take out travel insurance for medical expenses, baggage loss, cancellation/restriction, default and personal injury or death due to an accident.

Checklist

A checklist will be present and the renter should check the vehicle thoroughly before leaving the Gondwana Travel Centre premises and inform the lessor of any obvious damage, so that it can be noted before departure. Damages not noted will be deemed as new damages. Once both parties are satisfied that the checklist is correct, the checklist will be signed by both parties.

Deposits and Payment

Upon receipt of vehicle booking confirmation, a non-refundable deposit of 10% of total charges will become payable. The total balance will be due and is to be paid 30 days prior to vehicle collection. In the event of bookings being cancelled less than 30 days before departure, the cancellation policy will come into play.

Drivers

- A valid and unendorsed license must be produced by all drivers.
- The minimum age for authorised drivers is 23 years.

Fuel

The renter will receive the vehicle with a full tank of fuel. Upon the return of the vehicle/termination of the hire, the vehicle is to be returned with a full tank. If stipulation is not met, the vehicle will be refilled at the renters expense.

Terms and Conditions

Breakdown and Roadside Assistance

In the event of an accident or any road side emergency, contact the Gondwana Travel Centre immediately. Assistance will be provided by our representatives authorized to do so. Where a vehicle cannot be repaired the Gondwana Travel Centre will arrange that a new vehicle be delivered to you.

Recovery of the vehicle and/or roadside mechanical assistance due to driver negligence will require additional charges to be billed to the renter.

In the event where a replacement vehicle is issued, a new agreement needs to be authorised.

Instances where a single vehicle accident takes place due to any of the below mentioned factors, the renter will be held liable for the full charges of vehicle replacement and all recovery costs.

*Factors that will negate all cover:

- Gross or criminal negligence.
- Unauthorized drivers.
- Not reporting an accident or loss to the Namibia Police immediately.
- Not reporting an accident or loss to the Gondwana Travel Centre immediately.
- Not adhering to traffic, road and driving rules and regulations.
- Driving under the influence of alcohol or any illegal substance.
- Unsuitable or reckless driving.
- Road conditions not suitable for the type of vehicle used.
- Unauthorized border crossings.
- Not being able to produce keys in case of theft.
- Not reporting exact details of last known location of vehicle prior to theft.
- If damages occur to vehicle driven in a 'no go' zone, all damages are to be covered by the renter.
- No Go Zones: Sossusvlei 4x4 Area, All National Parks in Zambezi Region.



Passports and Visas

Travel agencies and renters must ensure that passports and visas are valid for the country. The Gondwana Travel Centre will not be held liable or responsible should the renter be refused entry into the country for any reason.

Rental Agreement/Package Agreement

The rental agreement is between the renter and the Gondwana Travel Centre. In terms of this rental agreement the booking is defined as a reservation, which is done by the renter or the renter's travel agency.

- 'Renter' is defined as the person who accepts and is responsible for the booking.
- 'Travel Agency' is defined as any agency or operator that places or accepts a booking for or on behalf of any person/couple.

Should the 'payee' not be present and is only facilitating the car rental for a third party, a letter of authorisation is required from the 'payee', stipulating that they are aware of the financial transaction.

Safety precautions

Please keep in mind that theft is a problem all over the world, so ideally try to keep purse, wallet and cameras concealed. Be careful of walking alone in deserted areas after dark. Lock suitcases and valuables in the boot / trunk of your car. Preferably use Lodge Security for storage of valuables, air tickets and excess cash.

Use of Vehicle

No vehicle may be taken out of Namibia. Vehicles are not to be driven at night or faster than 80km/h on gravel roads, 120km/h on tarred roads outside urban areas and 60km/h inside urban areas – a warning buzzer will be activated automatically. It remains the driver's responsibility to reduce the vehicle's speed to the road conditions, regardless of above mentioned speed allocations. The vehicle will also not be used for conveyance of any kind, other than that of the individuals listed on the rental agreement.

Please note, due to the insurance policy applied to this product, only declared persons are insured while making use of the vehicle. No third parties are permitted in the vehicle.

Valet

In the event where the vehicle is returned in a condition that necessitates a valet, the cost of said valet will be charged to the renter.

Vehicle Management Systems

All vehicles are fitted with tracking systems. This is to ensure the safety of the renter and to enable the Gondwana Travel Centre to track the vehicles in the event of an emergency.

**These terms and conditions are a mere indication,
for concrete conditions please consult the contract.**

Contact details:

Tel: +264-(0)61-427 400 or namibia2go@gondwana-collection.com

Fixed packages available here: www.namibia2go.com

The logo for NAMIBIA 2GO, featuring the text "NAMIBIA 2GO" in a bold, sans-serif font. The text is set against a background of a textured, brownish-orange pattern that resembles a map or a landscape. The logo is positioned in the bottom right corner of the page.